



## **DISH CORNWALL LIMITED**

### **TERMS AND CONDITIONS**

#### **1. RETAINER & BOOKING CONFIRMATION**

YOUR BOOKING IS SECURED ONCE THE **RETAINER** (NON-REFUNDABLE) HAS CLEARED. OUR EMAIL CONFIRMATION WITH DATE, NUMBERS, AND PRICING FORMS A **BINDING CONTRACT**.

#### **2. PAYMENT**

FINAL PAYMENT IS DUE **6 WEEKS PRIOR** TO THE EVENT, BASED ON CONFIRMED GUEST NUMBERS. LAST-MINUTE ADDITIONS MAY BE INVOICED SEPARATELY; REDUCTIONS ARE **NON-REFUNDABLE**. EQUIPMENT DEPOSITS (IF APPLICABLE) ARE REFUNDABLE **MINUS ANY DAMAGE OR LOSS**.

#### **3. GUEST NUMBERS & RUNNING ORDER**

CONFIRM FINAL NUMBERS AND DIETARY REQUIREMENTS 6 WEEKS PRIOR. AMENDMENTS TO THE RUNNING ORDER MUST BE RETURNED 4 WEEKS PRIOR. LATE AMENDMENTS MAY AFFECT SERVICE; DISH CORNWALL LIMITED IS NOT LIABLE FOR INCOMPLETE SERVICE DUE TO DELAYED INSTRUCTIONS.

#### **4. CANCELLATION**

RETAINER AND PAYMENTS ARE RETAINED AS PRE-ESTIMATED LOSSES.  
CANCEL <3 MONTHS: 50% OF INVOICE PAYABLE.  
CANCEL <4 WEEKS: 100% OF INVOICE PAYABLE.  
EVENT INSURANCE IS RECOMMENDED TO COVER CANCELLATIONS.

#### **5. STAFFING & SERVICE**

EVENT STAFFING IS INCLUDED FOR AGREED TIMES; EXTRA HOURS ARE £25 PER STAFF PER HOUR. WEDDING PACKAGES ASSUME 2.5 HOURS FROM SIT-DOWN TO TABLE CLEARANCE.

#### **6. HEALTH & SAFETY**

VENUE MUST BE SAFE AND COMPLY WITH HEALTH & SAFETY AT WORK ACT 1974. CLIENTS ARE RESPONSIBLE FOR SUPERVISING CHILDREN AND ENSURING GUEST SAFETY.

#### **7. FOOD SAFETY & ALLERGIES**

DIETARY REQUIREMENTS MUST BE COMMUNICATED IN ADVANCE; CROSS-CONTAMINATION CANNOT BE FULLY ELIMINATED. CLIENTS ARE RESPONSIBLE FOR INFORMING OTHER FOOD PROVIDERS AND THE VENUE.

## **8. LIABILITY**

LIABILITY (EXCEPT FOR DEATH OR PERSONAL INJURY CAUSED BY NEGLIGENCE) IS CAPPED AT £5,000,000 OR SUMS PAID UNDER THIS CONTRACT.

DISH CORNWALL LIMITED IS RESPONSIBLE FOR ANY SUBCONTRACTORS WE ENGAGE.

## **9. FORCE MAJEURE**

NO LIABILITY FOR EVENTS BEYOND REASONABLE CONTROL (WEATHER, POWER FAILURE, ACTS OF GOD, TERRORISM, REGULATORY ACTION).

## **10. PHOTOGRAPHY**

DISH CORNWALL LIMITED MAY TAKE PHOTOS FOR MARKETING; OPT-OUT BY NOTIFYING US IN WRITING.

## **11. GOVERNING LAW**

CONTRACT GOVERNED BY ENGLISH LAW, DISPUTES SUBJECT TO THE COURTS OF ENGLAND AND WALES.

**PAYMENT OF YOUR RETAINER CONFIRMS AGREEMENT TO THESE TERMS AND CONDITIONS.**